tenzor

HOSPITALITY & LEISURE

Hotel chains | Hotels | Boutique hotels | SPAs
Pools | Waterparks | Sports facilities | Amusement parks | Boats & Cruisers | Fitness centers | Tourist attractions | Apartments & private accommodation
Camps

We are the partner you want for creating innovative, energy-efficient, secure and digitalized hospitality and leisure facilities that increase guest satisfaction, optimize work processes & improve your business performance.

We are there for you every step of the way - from consultancy and design, to implementation and maintenance.

Save energy, time and resources

We propose solutions according to the wishes of investors, architects and designers and the unique specifications of the systems.

Optimal custom solutions for new buildings & for facilities under renovation.

We are your partner for:

turnkey projects
From consultancy and design of electrical installations to technical security, parking solutions, access control, smart rooms and BMS. We work closely with investors, architects, and designers to provide custom solutions tailored to your specific needs in new investments.

improvements at any point
Are you renovating the facility, changing locks, modernizing your facility with self check-in, digital signage or planning an automated pool entrance? We step in at any point with the right product or solution and take care of implementation and maintenance.

One point of contact for a seamless process so you can focus on your business.

Tell us your case and we will tell you how we can support your business.

Join our satisfied international and local clients.

What makes us unique? A multitude of factors. Our innovative, adaptable, and passionate team that melds traditional approaches with modern solutions to create groundbreaking products. Our presence across diverse market segments — including industry, logistics, retail, leisure & hospitality, banking, libraries, and traffic — provides us with a comprehensive understanding of varied work processes. This depth of insight empowers us to customize and adapt our solutions seamlessly across different market sectors.

The right information in the right form at the right time

Module for a quick detailed overview of the number of visitors in the facility
Our own software enables us to divide the facility into multiple areas according to set entry/exit points. This gives us an instant overview of the number of visitors per area. The online application can be accessed via computer or smartphone. You can also display real-time overview on your public website.

Module for parking systems
Enables integration with 3rd party IT solutions for relevant data exchange, for example automatically granting access to online checked-in guests or managing parking reservations for event participants. The software enables manual data entry, managing a list of license plates with entry permits determined by day, hour, month, etc.

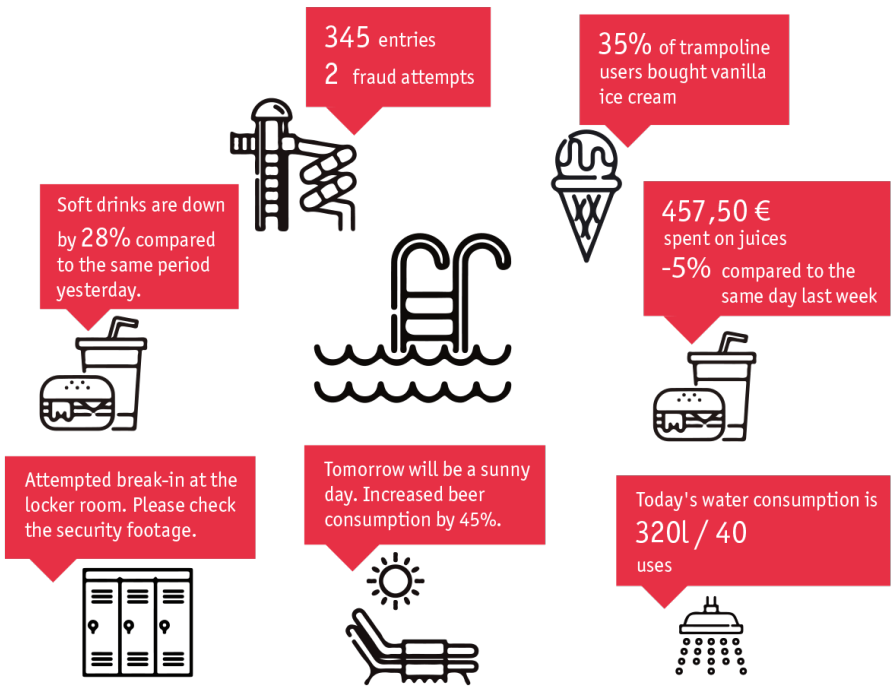
Data collecting and processing
Once you have software that collects all data from 3rd party systems, you can remotely manage, analyze and compare data and make short-term or strategic long-term plans.

The possibilities are countless, to name just a few:

- real-time overview of system statuses, enabling fast response,
- remote management of the opening of passages,
- data export between POS and other external management software,
- measuring the success of marketing campaigns,
- analysis of guests behavior by day, weather, etc.,
- staff deployment,
- event correlation of each passage with short video surveillance footage,
- reporting modules for specific data on pre-set timetables,
- the possibility of business intelligence upgrade for in-depth revenue stream, access control and service use analytics,
- pivot table functionality for flexible data drill down and more.

Main competitive advantages:

- flexible data model,
- open integration platform,
- metadata entry and automatic linking,
- data sets from different systems for new indicators,
- usability in different segments of decision making,
- data visualization,
- pivot table functionality,
- ability to adapt to new users.



A Leap into the Digital Age of Hospitality

Based on our extensive experience in hospitality & leisure, we developed and produced **our own terminal** that addresses all customer challenges.
It streamlines the check-in and check-out processes, reducing wait times and enhancing guest satisfaction.
For hotels, this means greater operational efficiency and the ability to allocate staff for more personalized guest services. Guests enjoy the convenience of a swift, hassle-free experience, allowing them to access their rooms immediately upon arrival and quickly settle their bills when departing.

Incorporating self-service technology not only meets the expectations of today's tech-savvy travelers but also ensures a seamless and enjoyable stay, ultimately boosting guest loyalty and positive reviews.

Our terminals include:

- Large touch screen monitor, perfect for both check-in processes and dynamic marketing displays
- Built-in document scanner
- Integrated camera with advanced face recognition capabilities
- Automatic verification of identity document compliance with real-time image comparison
- Keycard encoder and dispenser
- Keycard returner
- RFID card reader
- POS terminal
- Invoice and custom information printer (room number, wifi password and other details)

Our versatile terminal can also be used at pools to encode cards or other type of media from online purchases, adding further convenience and flexibility for guests.

Make parking organized & stress-free with Urban Informatics

Advanced parking lot management, user guidance and control of parking fee payments in a single software solution ensures greater user satisfaction and a more efficient traffic regime.

The system is configured according to the client's needs, wishes and specifics of each parking facility.

- Issuing tickets with barcodes
- Opening via ANPR (automatic number plate recognition)
- Access with a hotel card
- Intercoms for communication with the reception
- Subscriber parking
- Automatic pay stations for cash and/or credit card payment
- Occupancy display boards
- Managing parking reservations for event participants
- Managing list of license plates with entry permit (by hour, day, month, year, etc.)
- Automatic access for online checked-in guests
- Integration with 3rd party IT solutions for relevant data exchange

urban informatics

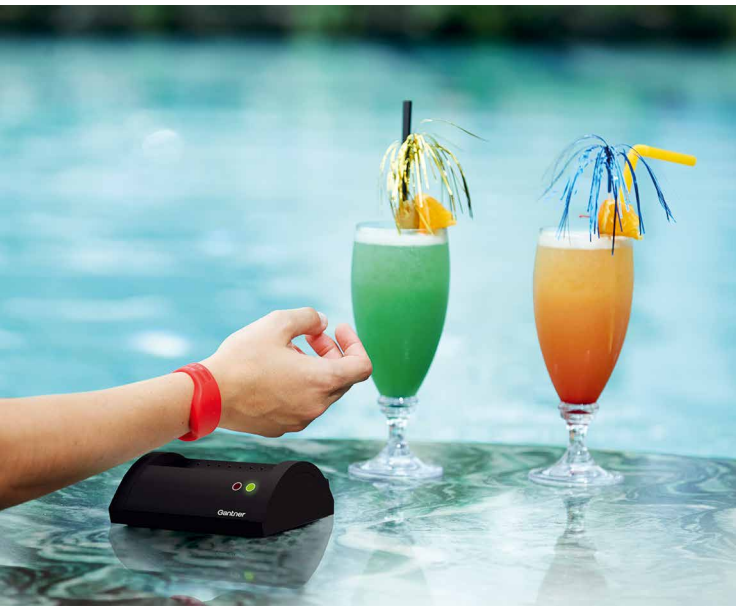
Wide range of solutions

Optimize your business:

- Centralized activity monitoring at remote locations,
- The unification of access control and payment system media,
- Change your menu with one click: digitalization of food labels and meeting room occupancy
- Asset and inventory management with RFID
- Technical security: video surveillance, fire detection, intrusion detection

Make guest experience exceptional

- Digital signage
- Automated guest entry and service payment
- Minibars
- Safes
- Automated towel/coat rental and return
- In-room wristband holders
- Cashless payment
- Information terminals
- Special solutions upon your request



Smart hotel designs and smart rooms

Solutions that perfectly balance maximum comfort and style while saving energy.

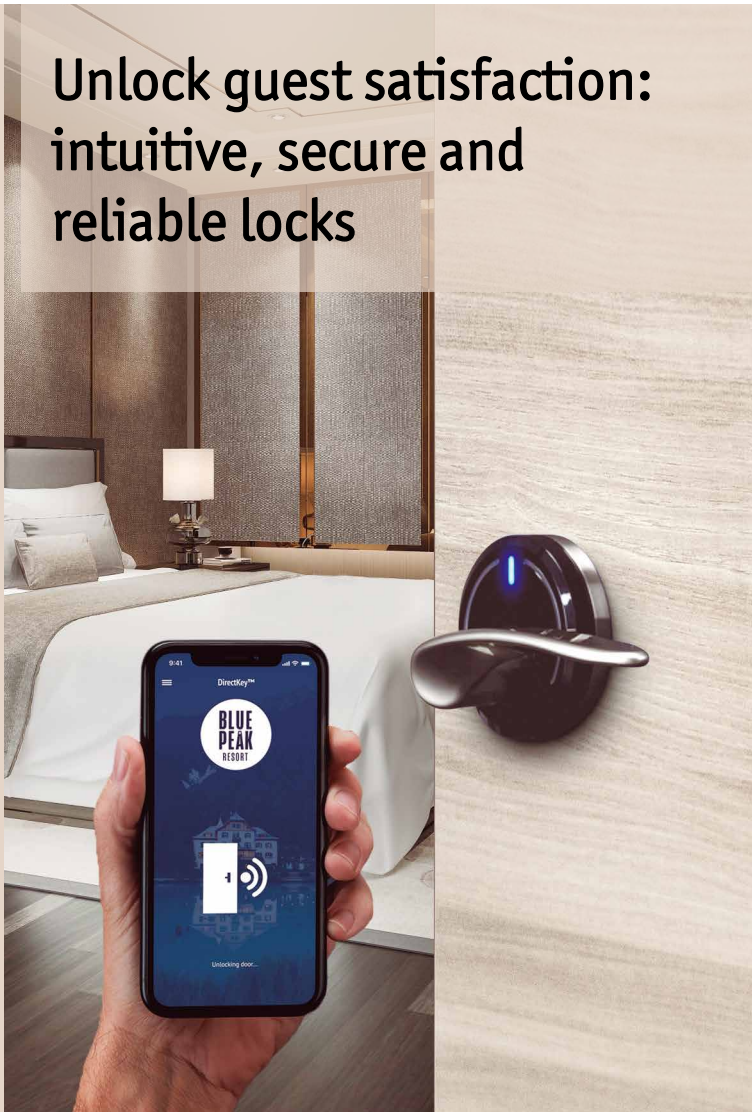
Etheos by VDA Telkonet is a state-of-the-art guest room management system. Etheos software is designed for hotels and other stakeholders to improve the guest experience, optimize internal operating processes and minimize in-room energy consumption.

Vitrum are beautiful and functional Italian-designed guest room smart switches that are personalized and highly customizable. Designed by an Italian architect, the Vitrum glass collection has received international awards including the Design Index Adi, the Red Dot Award, and the IIF Design Award. Vitrum switches manage a seemingly endless combination of room access, lighting, blinds, and room climate control with a simple touch. The refinement of materials and finishes make these switches aesthetically appealing and they are designed to blend in with the elegance of the environment.

The VDA collections excel at customization, allowing hotels, architects, and designers to fulfil their own visions and apply them to guest rooms. We can also customize smart switch colors, apply the hotel logo or choose preferred icon sets based on your brand identity.

VDA

Unlock guest satisfaction: intuitive, secure and reliable locks



Electronic locks are nowadays a must for every hotel. They provide a higher level of security and comfort for guests. Hotels have more control over access privileges, assigning different levels of access for guests, staff and management and limiting entry to specific areas of the hotel as needed. Additionally, system-collected data provides insight into guest behavior patterns, which can help optimize operations and enhance guest satisfaction.

Unique, simple-to-install designs with fully customizable options complement your property's style. A card, wristband or mobile phone can be used for entry.

Serene™ is a unique all-in-one minimalist lock for aesthetically minded hotels. The Serene™ design minimizes hardware on the door. A range of handles and finishes allows for ultimate customization. This lock offers online network connectivity and a straightforward method for full smart room integration.

Superior user experience
With built-in DirectKey™ technology, Serene™ locks enable properties to easily implement a proven mobile key solution, immediately or when they are ready. It enhances guest experience since it supports using a **smartphone as a room key, contactless check-in and property access.**
It is customizable and easily integrates with third-party or brand loyalty apps, while hotels without app initiatives can use the Onity DirectKey app.

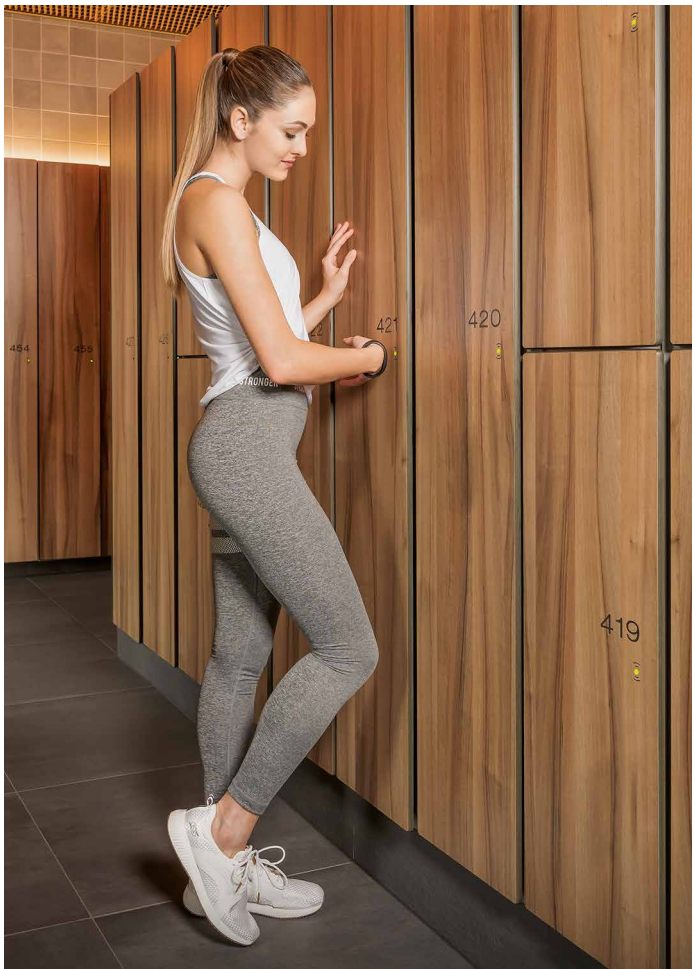
Onity

Access control and electronic locker systems: let your guests enjoy your facility to the fullest

Salto Technologies delivers convenient, flexible, and secure access control solutions for a variety of industries, including hospitality, education, healthcare, commercial buildings, government facilities and many more.

Their flexible and scalable solutions offer easy access management and real-time monitoring, with a focus on mobile-based access for enhanced convenience and security. Having one of the broadest product portfolios in access control worldwide, Salto can fulfill virtually every technical and functional requirement.

SALTO
inspiredaccess



Access control guarantees you the security you need and cuts waiting times for guests, allowing them more time to enjoy your facility. You get knowledge and control of who is in your facility and where and can quickly and easily manage the check-in, exit and flow of large volume of people, as well as on-site payments and locker usage while they are there. Your guests can conveniently use a locker with their membership card, a wristband, or their smartphone.

Centrally powered or battery-powered locker system?

Centrally powered locker locking systems are an environmentally friendly and sustainable solution for organizing your changing rooms and lockers. It is the ideal solution for larger facilities. Battery-powered locker locking solutions are ideal for small and medium-sized facilities. They are perfect for easy retrofitting of existing systems, as they can be integrated into existing lockers without cabling. There is hardly any simpler way to increase security, comfort, and efficiency.

Keyless smart locks can be used for locker systems of different sizes and functions. LED lighting in lockers and USB ports for guests to charge their tablet or computer make lockers so much more than just a storage unit.
The multipurpose configurable GT7 terminals allow different functions to be implemented. The functions available include the control of turnstiles and doors, the display of locker areas or visitor information, and timed control such as solariums or spas. The ultraclear touchscreen interface intelligently guides guests through various levels.

Gantner

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